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## **Integrated Document Technologies, Inc. (IDT) Receives A+ Rating from the Better Business Bureau**

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The Better Business Bureau of Chicago and Northern Illinois introduced a new rating system earlier this year. Using a proprietary computerized formula, it assigns a letter grade (from A+ to F) to every company in its database. The system takes into account 17 factors such as a company's complaint history, number of years in business and advertising standards. The Council of Better Business Bureaus, the umbrella organization, tested the system for over two years before making it the standard for all BBB's to follow.

The previous system simply assigned either a "Satisfactory" or "Unsatisfactory" rating to each company. These ratings were purely based on how a company resolved its complaints. It didn't, however, take into consideration a businesses' volume. As a result, larger and more established companies were often put at a disadvantage.

"We were very pleased the Better Business Bureau moved to a more progressive, all-encompassing rating system," said Paul E. Szemplinski, President of IDT. "In today's age of information, consumers are turning to the Internet to help make more informed decisions. An A+ rating from a trusted name like the Better Business Bureau in our competitive marketplace is invaluable."

Since 1992, the companies of IDT (Integrated Document Technologies, Inc.) support small, mid-market and enterprise firms nationwide in achieving maximum efficiency by offering fully integrated ECM, ERP and CRM solutions.

For more information on its services, history and management, visit the IDT website at [www.idt-inc.com](http://www.idt-inc.com).

### **About Integrated Document Technologies, Inc.**

Integrated Document Technologies (IDT) helps companies harness the power of information through integrated Business Management solutions. It offers system design consulting and a comprehensive range of products and services to reduce paper, automate business processes and enable regulatory compliance. IDT's sister company, IDT Consulting, provides ERP/Financial and CRM solutions. Both are single-source knowledge bases for system design, integration, customization, implementation and long-term support.

For more information about IDT, visit [www.idt-inc.com](http://www.idt-inc.com) or call (630) 875-1100.